

BLAS JACOB CABRERA

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Customer Service Representative

Objective

My goal is to support an organizational program within a team setting focused on customer service and public interaction.

Skills

- General Office Suite programs including word/pages, and excel/spreadsheets.
- People Person, great communicator.
- Project management, including meeting preparation, facilitation, and data coordination
- Professional presentations using Keynote, Powerpoint, and graphs.
- Digital Editing, including , Photoshop, Illustrator, Acrobat and website content.

Customer Service Experience

2012-2013 eBay Inc. Rapid response delivery to support customer purchases, training new hires, marketing and promotional events, and collaborating with engineers to improve iPhone app customer experience.

2011-2012 Macy's Seasonal and inventory position with responsibilities for inventory and floor display set up, and customer service.

2010-2011 Whole Foods Responsibilities for food preparation and customer service.

2009-2010 US Census Bureau Responsibilities to go door to door and extensively tabulate population accounting.

Non-Profit Work Experience:

2006-2014 Founder and Executive Director, Unity Network Founded a 501c3 non-profit umbrella organization and do direct outreach with the public. My role includes outreach, legal, grant writing, coordinating ~\$30,000 annual budget, and public communications.

Campus Sustainability Management Experience:

2000-2006 UC Santa Cruz Sustainability Leader & Advisor Co-Founded seven sustainability organizations including the California Student Sustainability Coalition. Collaborated with student leaders statewide to build relationships with the UC Regents and passed one of the most comprehensive sustainability policies in higher education. Implemented the highest level sustainability committee at UC Santa Cruz.

2003-2004 Elected Internal Vice Chair, UCSC Student Government Facilitated smooth functioning of the student body government, internal \$300,000 budget, and oversaw student appointments to over 100 administrative committees for UCSC decision making.

Education - University of California at Santa Cruz, 1998-2004

BA, Environmental Studies & Biology, Emphasis on Sustainability, and Plant Science.

Campus Awards

Leader In Campus Sustainability - 2004

Merrill College Service Award - 2004

Chancellors Effectiveness Praise - 2003

Community Leadership Experience

Ran for elected office three times on a Global Justice, Sustainability and Technology platform, once for city council, once for California Assembly, and once for US Congress.

Got certified as a Warrior Yoga Instructor through a 5-year apprenticeship program and taught Yoga for 2 years in Juvenile Hall and at risk high schools & middle schools.